

Wahoo Utilities Equal Pay Conditions

Wahoo Utilities offers customers the option to participate in the Equal Pay Program. This option is to allow the payment each month to be the same amount, no matter what the actual Utility Charges are per month.

The requirements for this program are...

- The customer must have at least 12 months of billing history in the same service address, so an average can be calculated
- Customer must have a good credit history with the Utility Department
- Payments are due on time or run the risk of being taken off the program, which will require the balance due immediately
- All balances will be due before the 20th of December in order to reach zero balance

The benefits of this program are...

- Ability to budget your household finances
- No disconnect notices mailed, unless you have been taken off the program
- No late fees applied to your account while on the program

In December the last payment will be adjusted to the actual balance due,

- If a credit is acquired then the only payment necessary is to reach zero balance

The disadvantage of this program is...

- Actual balance due at year end may be large and create a hardship to be paid by Dec 20th

Wahoo Utilities will calculate the average billings for Equal Pay after the Thanksgiving holiday. We add an adjustment for any expected rate increase for the following year that may affect your billing. We CAN NOT predict the extreme seasonal weather or any other changes in usage such as water leaks, problems with appliances or increase/decrease in number of residents in household.

Any customer can ask for their calculated amount in order to make a decision about using this program. A new policy is that all customers will sign this form to activate this program on the account, even if you have been on Equal Pay Program before. NO customer will be activated after March 1st, as the highest monthly billings will have already been printed and mailed out.

NOTE: It is suggested that you check your billing and usage for any irregular amounts or large changes in usage. Sewer charges will change in April according to your average Water usage in Jan., Feb., and March.

Please watch your billing statement for these totals...

- **CURRENT CHARGES**-total of the itemized charges for the current month
- **TOTAL AMOUNT DUE**-amount to watch to see what account balance is
- **PAY THIS AMOUNT**-will be Equal Pay Amount

SERVICE ADDRESS _____ EQUAL PAY AMOUNT \$ _____

Customer signature _____ Date _____

PRINTED NAME _____ Account # _____

Thank you - Wahoo Utilities