

Annual Report



WAHOO EMS

MESSAGE FROM THE CHIEF

2017 was an exciting and important year for Wahoo EMS. Most notably, this year included the hiring of the City of Wahoo's first Director of EMS. I am honored to be working in that position to assure high quality prehospital care for the citizens and visitors of this excellent and growing community. Some of the tasks accomplished this year include the creation of an EMS Department within the City of Wahoo, development of an employee handbook to provide accountability and structure, and the implementation of standards to assure our patients receive the highest level of care possible.

Over the last year our staffing numbers have increased slightly, but most importantly the number of responders per call increased compared to past years. Our focus over the last year has been improved customer service and the continued development of a quality reputation within our community. We continue to embrace the future and whatever challenges and rewards that we will encounter. I am honored to lead an organization dedicated to professionalism both on and off the job. We strive to be an EMS service the City of Wahoo can be proud of.

I am pleased to present you with the Department of Emergency Medical Services' Annual Report for the calendar year 2017.

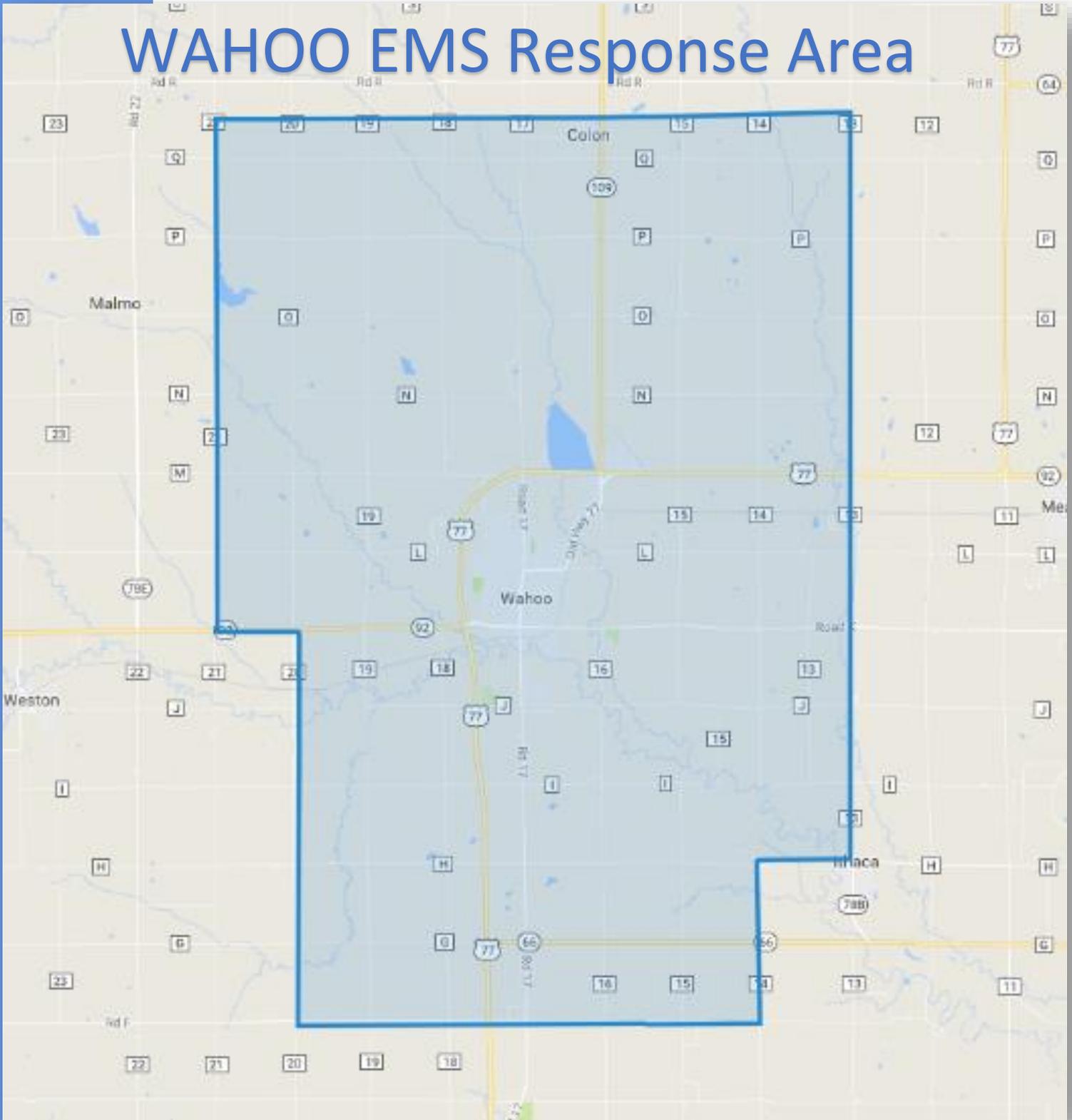
Sincerely,

A handwritten signature in black ink, appearing to read "Grant Anderson", with a long horizontal flourish extending to the right.

Grant Anderson

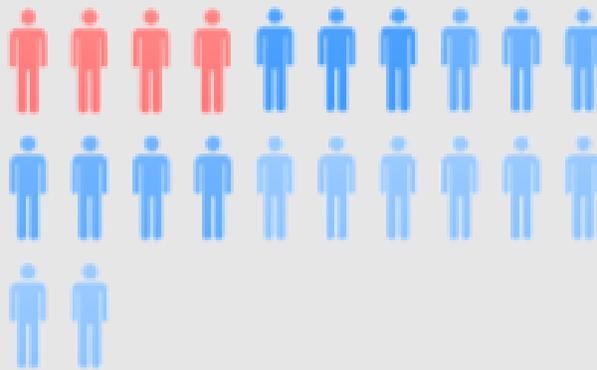
EMS Chief

WAHOO EMS Response Area

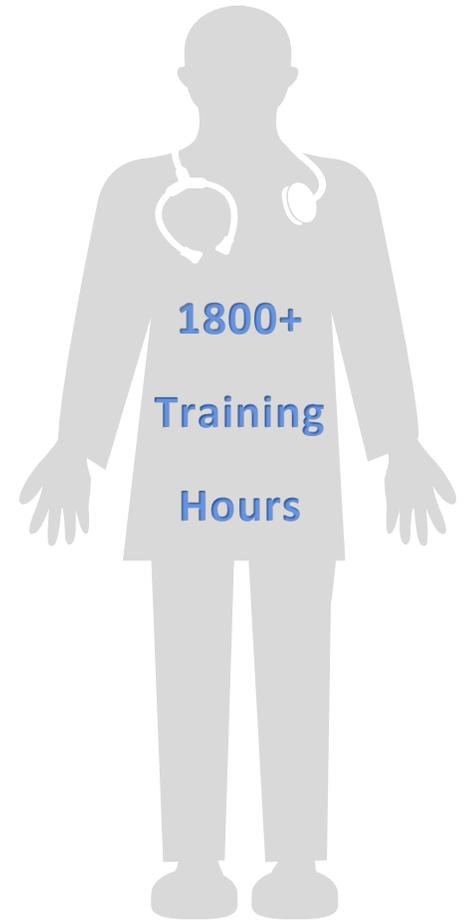


2017 Personnel

Staffing (Licensed Providers)



Paramedic (4) - EMT (18)



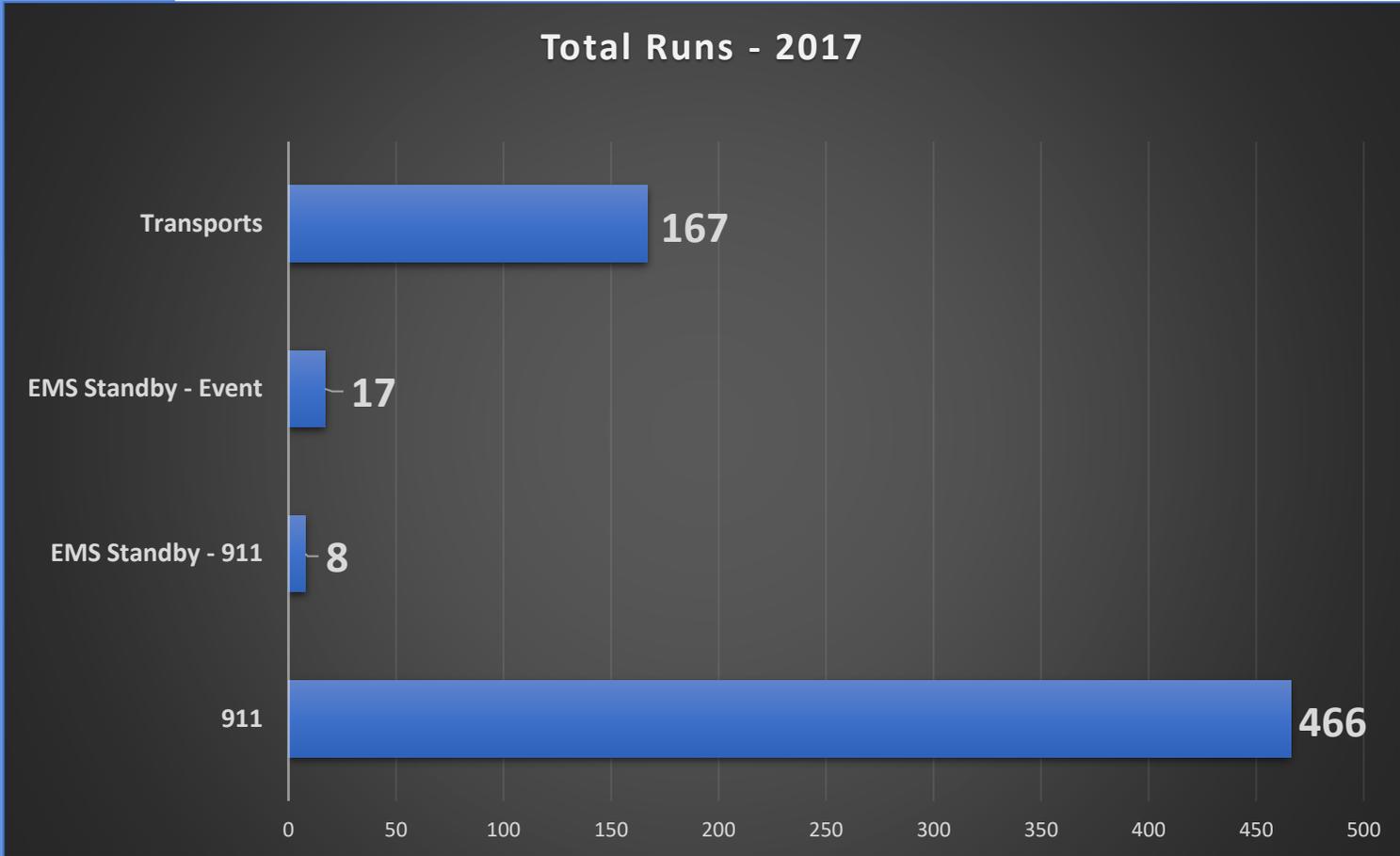
Paramedic (ALS) Available – 62% of Calls

Top Volunteer Responder – Kyle Arp (231 EMS Calls)

10 Personnel Responded to Over 100 Calls



CALL VOLUME



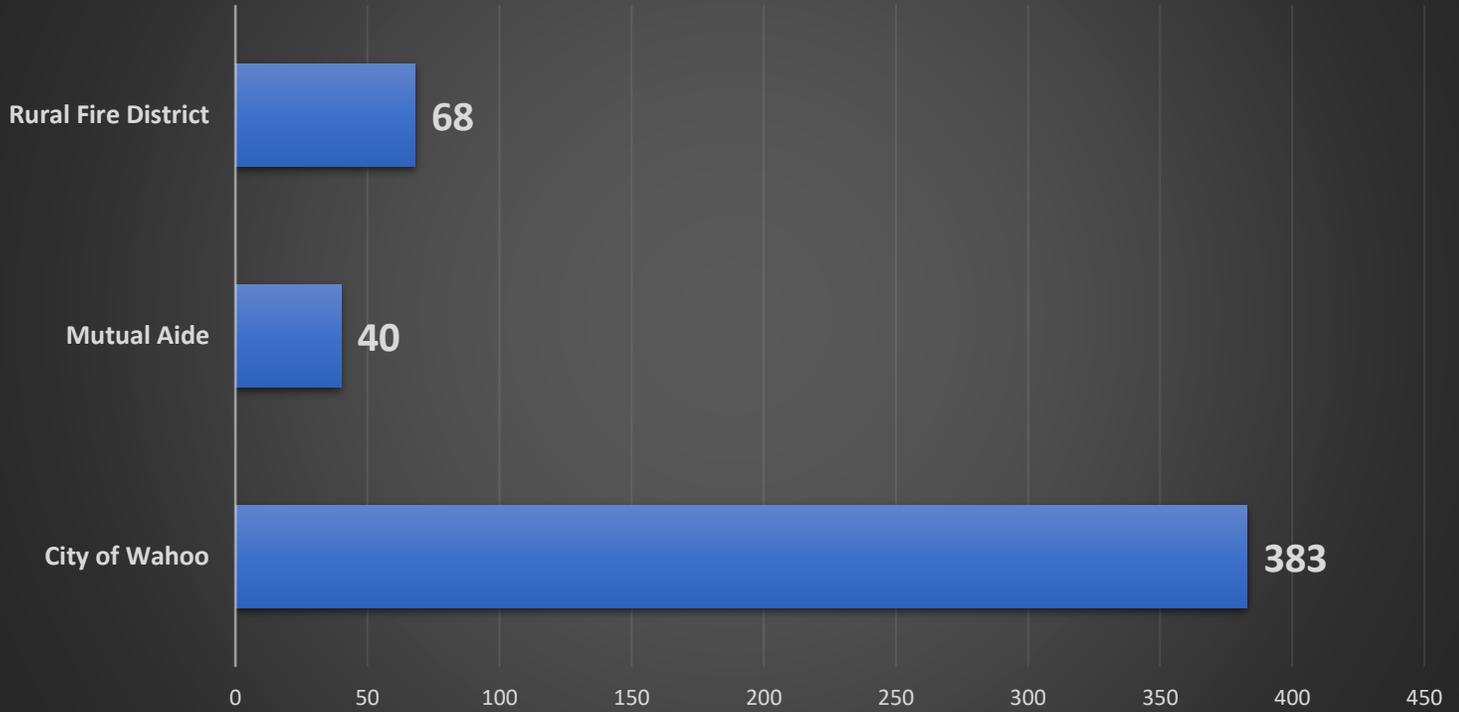
Busiest Day – Monday, August 21st (9 Incidents)

Average Chute Time – 4 Minutes 32 Seconds
(Time of Dispatch to Time En Route)

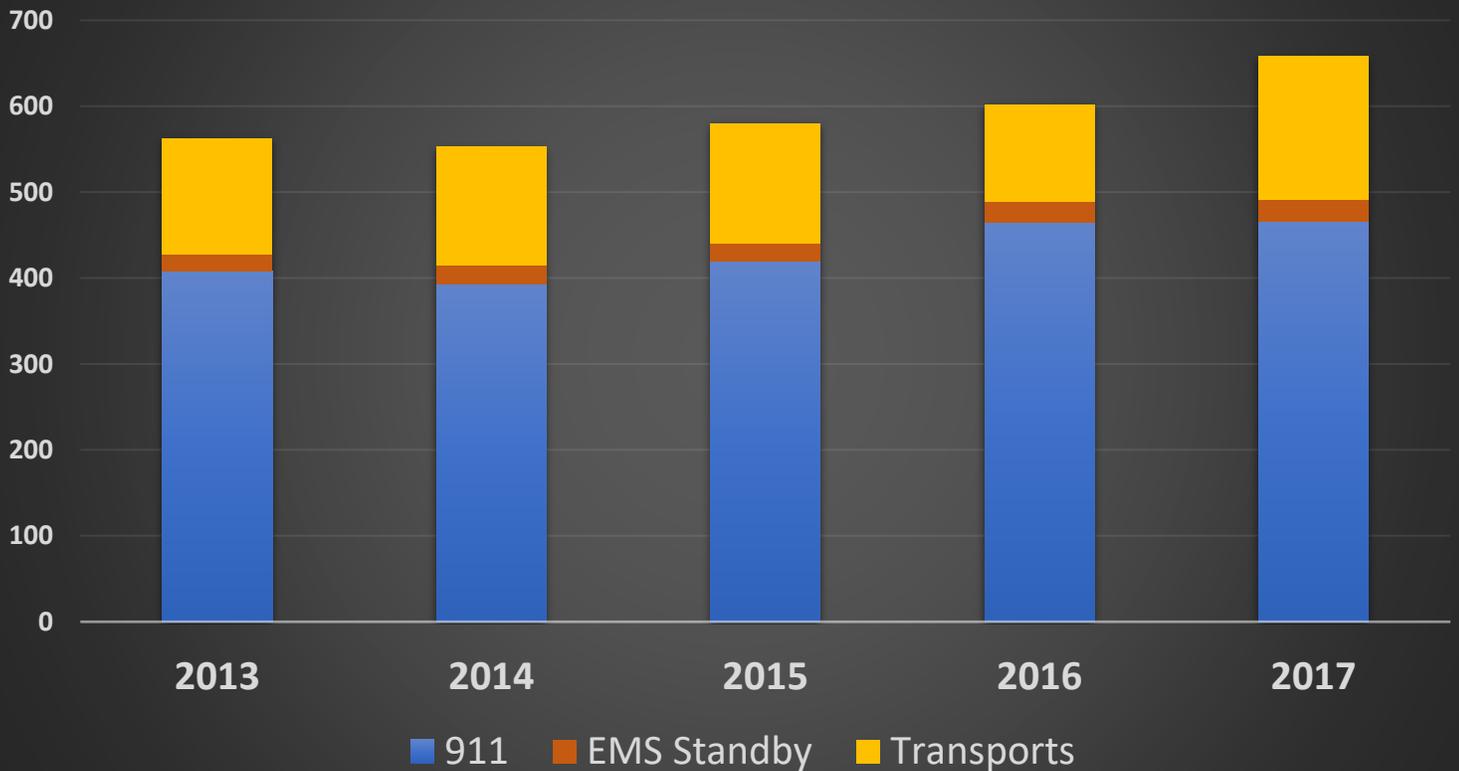
Total Miles Transported – 6,677

CALL VOLUME

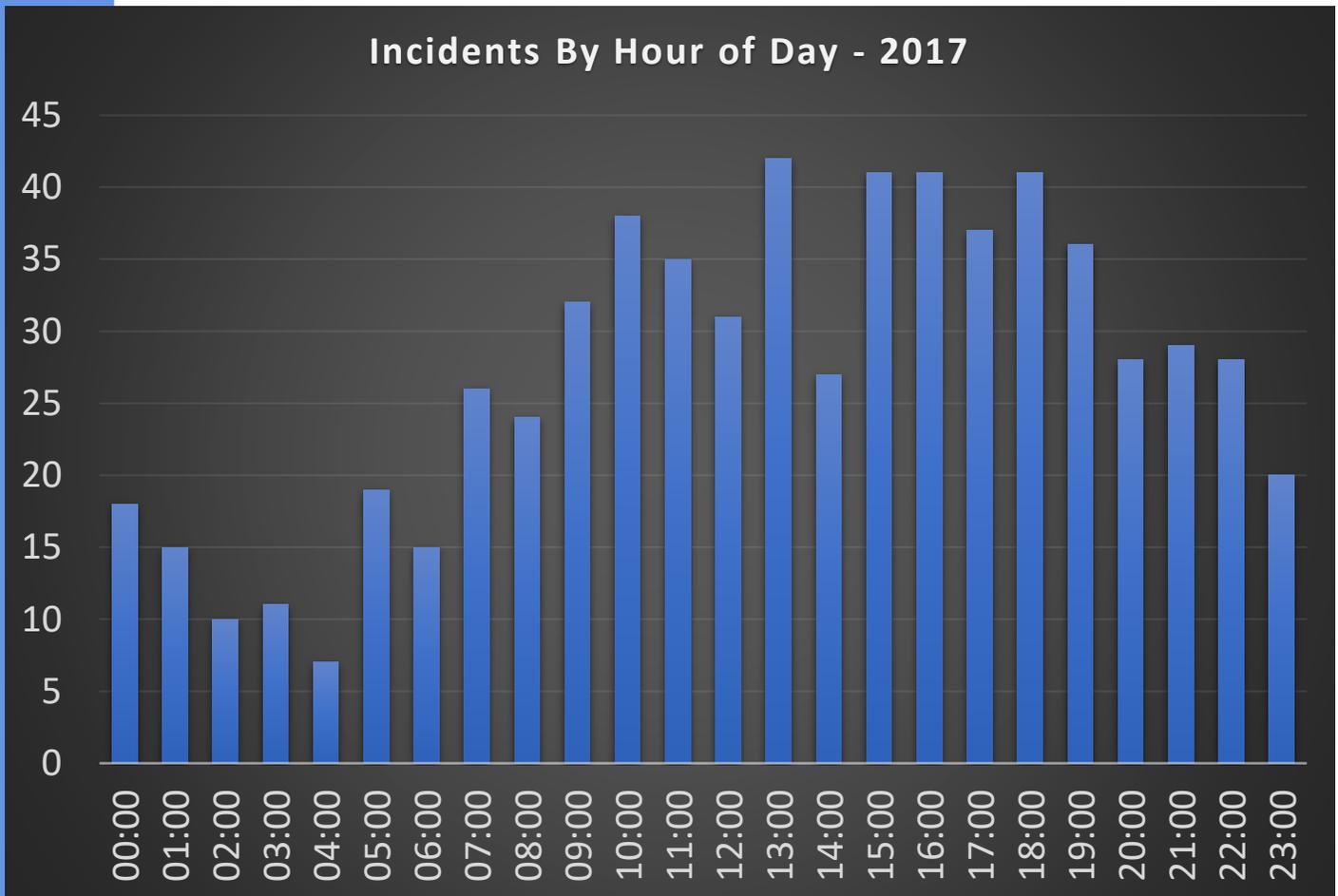
Incident Total By Zone (911) - 2017



Annual Trending



CALL VOLUME



Busiest Month – March (75 Calls)

Average # Of Responders Per 911 Call - 7

Most Common Complaints – Traumatic Injury & Chest Pain

